The Good and Promising Practices

2023

In 2023, two days of workshops were held highlighting good practices in humanitarian action. Speakers from different countries were selected through a call led by Humanity & Inclusion and the Disability Reference Group. An inspiring and enriching event!

Practices day 1

1 Be the Pioneer

2 Overcoming Barriers

3 Technical Support and Capacity Development

4 Working Towards Including Persons with Disabilities

5 Inclusion Ambassadors

6 Inclusive Humanitarian Cycle

7 Inclusive Client Responsiveness

8 Disability Inclusive Protection

9 Organizations of Persons with Disabilities

10 Disability Inclusion Helpdesk

Practices day 2

11 Disability Inclusive Guidebook

12 Improving Access to Humanitarian Aid

13 OPDs Participation and Engagement

14 Disability Solidarity

15 Increasing Access to SRHR

16 Autonomisation et participation significative / Autonomisation and meaningful participation

17 Promoting Inclusion and Accessibility

18 Ahlan Simsim

19 Mainstreaming Communication Accessible Accountability to Affected Populations

Good and Promising Practices Process Illustration

Click on the practice that interests you!

Be the PIONEER

Localization of inclusive humanitarian response through equal partnership Mechanism

Innovation

CO DESIGN IMPLEMENT MONITOR

- Collaboration of local actor for inclusive humanitarian projects

Funder
→ Local Organizations
→ Local Partners

Inclusive Collaboration

Replicability

- Direct Funding

- Invest in strengthening local capacity

- Work with local actors

Impact

Leadership and Sense of Ownership and equal Partnerships

Arbeiter-Samariter-Bund (ASB)
Indonesia & The Philippines

handicap international humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

ASB
Arbeiter-Samariter-Bund

Back

Overcoming Barriers:
Enabling women with disabilities' participation in Technical and Vocational Education and Training (TVET)

In partnership with the Government of Canada

Participatory Gender and Inclusion Audits of Palestinian TVET Institutes

GRIT

Women with disabilities are doubly disadvantaged due to gender and ability considerations

Innovation

Identify barriers and ways to overcome them

↳ **GENDER AT WORK MODEL** Audit Methodology

IMPACTS

→ New partnerships formed

→ Investments in capacity building

↳ Improved data collection

→ Infrastructure Improved

↳ Inclusion Policies created

↳ More students with disabilities enrolling at these institutes

Replicability

→ Additional Audits conducted using same approach

→ A community of practice was formed

→ Audit learnings cascaded to others

Canadian Lutheran World Relief (CLWR)
Lutheran World Federation – Jerusalem (LWF)

handicap international — humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

GRIT ثابري

Back

Technical Support and Capacity Development of humanitarian actors linked to protection Clusters

Replicability

The cluster can provide <u>support</u> in a way of a <u>HelpdesK</u>

targeting national and local partners

Impact

Strengthen local Knowledge

Capacity Building

Protection analysis process

At a country Level

INNOVATION

- Building disability sensitive protection analysis

- It is Key to have participation of persons with disabilities to have life examples

- Countries receiving tailored support based on the interest, level of Knowledge and context

Global Protection Cluster GPC

handicap international **Hi** humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Global Protection Cluster

Back

Working towards including persons with disabilities in humanitarian actions
Case Study South Sudan

Involving other actors and persons with disabilities

HI working together with IOM

Innovation

Actions

Data Collection tools
Methodologies to conduct inclusive Surveys

Impact

- Identify Capacity Gaps
- Analysis and removal of barriers that persons with disabilities are facing
- Capacity Building

Staff → persons with disabilities

- Improved Data Collection techniques
- Increased Consultations with persons with disabilities hence the organizations aligned their programmes to meet their specific need
- Direct benefit went to Organization of persons with disabilities and their members through availed livelihood opportunities.

Replicability

- Staff training programs for front line and management Staff
- Data Collection tools available to conduct barriers and Facilitators assessments

Humanity & Inclusion
South Sudan

Empower people to make decisions

handicap international **Hi humanity & inclusion**

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Back

Inclusion Ambassadors: Empowerment, Capacity Development of affected populations with disabilities fostering leadership and meaningful participation in their communities and with humanitarian actors

Innovation

- meaningful participation
- Training
- Organizational Networking

The practice was driven by persons with disabilities themselves **THEY** are at the heart of the program

It is sustainable and grassroots

Impact

The program allows us to understand our rights and responds to our needs

Replicability

Develop an approach, map tools, identify interested individuals and remove barriers that hinder access to services and meaningful participation

- Build capacity in the community
- Facilitate Inclusion
- Empower persons with disabilities to participate and drive the program forward

- They drive Change

- The program encourages them to be more proactive in their community

- They engage more with organizations

Humanity & Inclusion
Syria Program

handicap international **Hi** humanity & inclusion

drg
Reference Group
on Inclusion of Persons
with Disabilities in
Humanitarian Action

Back

Practice 6

Inclusive Humanitarian Cycle
through a strong disability inclusion working group

Afghanistan

- Ensuring Sustainability
- Persons with disabilities are equal Partners
- Active engagement with persons with disabilities
  → Participate in training
  → Identify their needs
  → Improve collaboration and leadership

Innovation

Harmonizations

Impact

Mutual learning promoted and active engagement improved

Replicability

Sharing technical tools

Humanity & Inclusion
Handicap International

handicap international **Hi** humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Back

Inclusive Client Responsiveness:
Focus on persons with disabilities and older people - Global -

Client Feedback Mechanism
Guide to Inclusive client responsiveness

https://www.rescue.org/resource/inclusive-client-responsiveness-focus-people-disabilities-and-older-people

Innovation

- **Build Strong** collaboration with local communities
- Foster **accessibility** of Feedback and complaints mechanisms

Impact

Persons with disabilities participate actively in decision making

Replicability

- Communication in different formats
- Channel Diversification

International Rescue Committee (IRC)

handicap international **Hi** **humanity & inclusion**

drg Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

INTERNATIONAL RESCUE COMMITTEE

Back

Practice 8

Disability Inclusive Protection Monitoring and Data Collection in Iraq

Innovation

→ Training so the teams were able to Identify the needs of persons with disabilities

→ Prioritise the client for Protection services

Impact

→ Participation and inclusion of persons with disabilities

→ Strategic partnerships with Government and Parliament

Persons with disabilities suffer more exploitation and abuse

Replicability

The Data Analysis is the building block of any Humanitarian action

International Rescue Committee - Iraq -

handicap international · humanity &inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

INTERNATIONAL RESCUE COMMITTEE

Back

Organizations of persons with disabilities and Disability Inclusion Facilitators:
Solution Catalysers in Humanitarian Response

Disability Inclusion Capacity Program

Innovation

Inclusive Cluster systems to reflect needs of persons with disabilities

Replicability

Ensuring disability focal points in humanitarian action work and bringing a disability inclusion Expert into the team

Impact

Changing the mindset about persons with disabilities and Humanitarian Action

Light for the World
Mozambique

Back

WFP Disability Inclusion Helpdesk

Innovation

- First Helpdesk for WFP on disability inclusive programming
- Free tailored quality and timely advice
- Diverse Modalities
- Enables Institutional Change

Replicability

Other Organizations can adapt this Model through Key enablers

- ▶ Monitoring, Evaluation and learning
- ▶ Systematic Capacity building
- ▶ Collaborative approach

Impact

- Improves programming
- Enhances strategic support to HQ team
- Improves Disability Data
- Enhances Awareness
- Facilitates OPD Engagement

World Food Programme

handicap international | humanity & inclusion

drg — Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

cbm global disability inclusion

inclusion advisory group

WFP World Food Programme

Back

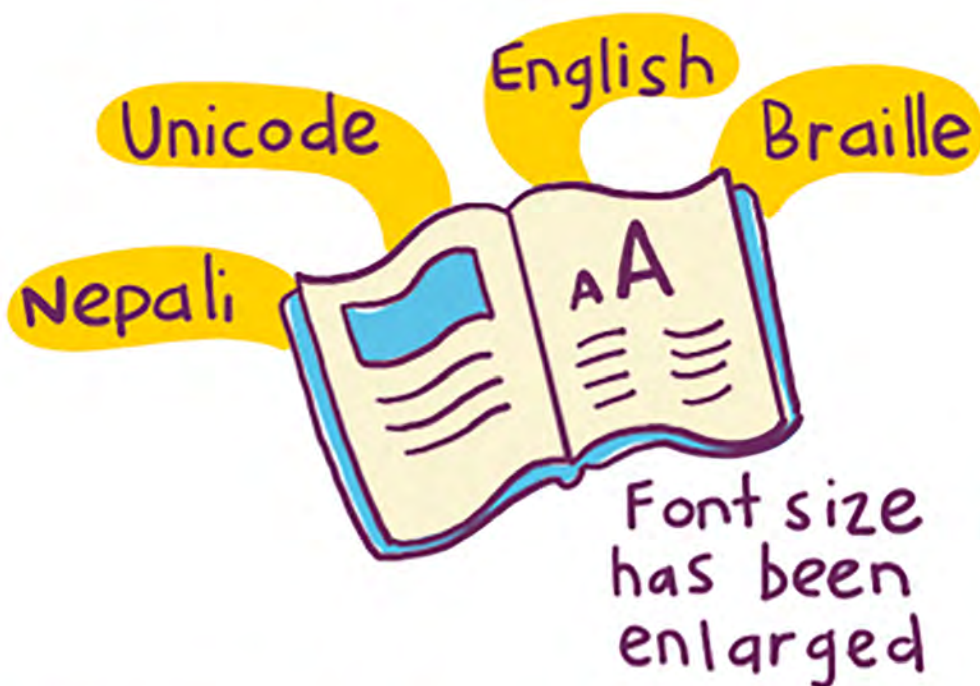# Disability Inclusive
Get Ready Guidebook

"In Nepal"
Persons with disabilities are disproportionately affected in disasters

Innovation

- A guidebook has been created for persons with disabilities for disaster risk reduction

- The Guidebook is available in:
  - English
  - Unicode
  - Braille
  - Nepali

  Font size has been enlarged

Replicability

- Available in other accessible formats

- Updated document to be distributed in all 753 municipalities in Nepal

- It is helping the local governments localize Disability Inclusive Disaster Risk Reduction

Impact

- Benefit persons with disabilities before during and post disasters

  How they can respond to them

- It provides details on roles and responsibilities of first responders

Atullya Foundation Private Limited

handicap international humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

ATULLYA FOUNDATION PVT. Ltd. AF

Back

Practice 12

Improving access to humanitarian aid by the deaf community in the Northwest Region of Cameroon
- Cameroon-

Innovation

- Train, equip and create a pool of sign language interpreters to breach communication barriers to accessing humanitarian aid by persons with hearing impairment

- Coordinated Funders

Replicability

- Careful documentation of process

- Standard training to use anywhere

Impact

- Improve protection programs that respond to humanitarian needs

- Promote disability inclusion among humanitarian organizations

- Increased participation of deaf persons in humanitarian response

Cameroon Baptist Convention Health Services (CBCHS)

handicap international humanity &inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

CAMEROON BAPTIST CONVENTION HEALTH SERVICES 1975

Back

Practice 13

OPDs Participation and Engagement: How over a decade of intentional relationship building and capacity strengthening by CBM Global and KRCS has led to more systematic OPD participation in humanitarian response

In Kenya

Innovation

- Establish community level focal points for communication, information sharing and advocacy
- Reciprocal Capacity building
- Authentic participation of persons with disabilities throughout the humanitarian program cycle

Impact

- More inclusive humanitarian response with progressive OPD participation
- Structural Changes
- Established trust between Partners

Replicability

- Continous engagement and capacity building during quiet times builds trust for inclusive response
- Establishing Age and Disability Focal Points for improved community level engagement

CBM Global Disability Inclusion and KRCS

Back

Practice 14

Disability Solidarity: Mobilizing Moldovan OPDs and Ukrainian Refugees with disabilities to strengthen Disability Inclusion in the Response

Ukrainian Refugees

There were gaps in the attention and response for persons with disabilities

Innovation

- The project adopted a participatory approach and engagement of persons with disabilities
- Adopted a gender-sensitive approach
- Built Capacity of Organizations of persons with disabilities
- Promoted empowerment of persons-refugees with disabilities

Replicability

- It is important to have disability inclusion consultants working on the ground
- Invest in local Organizations of persons with disabilities
- When collecting data, disaggregating it by disability

Impact

- Improved Accessibility and Inclusivity
- Increased Awareness
- Empowerment of Refugees with Disabilities
- Strengthened Partnerships and Policy Influence
- Engaged refugees in identifying tailored solutions

European Disability Forum EDF

handicap international humanity &inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

EUROPEAN DISABILITY FORUM

Back

Practice 15

Increasing Access to SRHR (Sexual Reproductive Health Rights) for women and girls with disabilities through partnerships with Organizations of Persons with disabilities in South Sudan

Innovation

- Increase the access to reproductive health services

- Enhance training of persons with disabilities

- Better collaboration of government and community to advocate the program

Impact

- Break the taboo around disability and SRHR

- More people were reached and have benefited from the message shared

  400.000

- Enhanced Health services

- Increased the attention and response

Replicability

More people recruited as distributors to work with further communities, including persons with disabilities

Handicap International (Humanity & Inclusion) South Sudan

handicap international **Hi** humanity &inclusion

drg
Reference Group
on Inclusion of Persons
with Disabilities in
Humanitarian Action

Back

Practice 16

Promoting persons with disabilities: meaningful participation in humanitarian action in Burkina Faso

The country is in crisis.

Major displacements, and persons with disabilities face multiple barriers to humanitarian aid

Innovation

- Small grants
- Mapping OPDs
- Capacity Building
- Lead workshops
- Co-Creation
- Inclusion roadmaps

Replicability

Funding of Microprojects

It is Financially Sustainable

Clear stages and simple tools that can be replicated by all human actors, involving persons with disabilities in planning the humanitarian response

Impact

- Mobilisation of Resources
- Empower Stakeholders
- Identification OF persons with disabilities
- Decentralise local authorities
- Create Action Plans

Humanity & Inclusion
Programme SAHA/Burkina Faso

handicap international

Hi humanity & inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Back

Practice 16

Promotion de la participation significative des personnes handicapées à l'action humanitaire au Burkina Faso

Le pays traverse une crise.

Important déplacement de populations et les personnes handicapées font face à de multiples barrières à l'aide humanitare

Réplicabilité

Financement de microprojets
Perrenité financière

Etapes et outils clair qui peuvent être répliqués par tout acteur humanitaire, y compris les personnes handicapées dans la planification de la réponse humanitaire.

Innovation

- Microfinancements
- Cartographie des OPHs
- Renforcement de capacités
- Tenue d'ateliers de travail Co-création
- Feuille de route pour l'inclusion

Impact

- Mobilisation de Ressources
- Renforcement des parties prenantes
- Identification de personnes handicapées
- Décentralisation des autorités locales
- Création de plans d'action

Humanité & Inclusion
Programme SAHA/Burkina Faso

handicap international

Hi humanity &inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Back

Promoting Inclusion and Accessibility in Humanitarian Settings: A case study of the Rohingya Camps in Bangladesh
"Nothing for us Without us"

Innovation

- Accessibility Audit
  - Two areas of responsibility
  - Enhance access to Facilities and guarantee Services for all

Replicability

It is achievable in all Facilities by applying Global Standard Measurements

Impact

- Enhance Inclusion
  - Inclusion Advocacy

International Organization for Migration
(IOM)

handicap international **hi humanity &inclusion**

drg Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

Back

Ahlan Simsim: Bringing playful and inclusive learning to children in MENA region

Innovation

- Universal design, user-centered, contextualized content
- Complementarty between humanitarian programs and multi-media resources
- Meets children and families where they are

Mass Media

Social Media

AMEERA

Story books and Inclusion Booklets

ABC

Impact

- Shift mindset and cultural barriers about disabilities
- Reached 3M children and families with ECD services
- 25 M viewers of the show in MENA

Replicability

- In Syria, Jordan, Lebanon and Iraq
- Expanding to other crisis contexts in MENA and around the world

What is in the box?

The International Rescue Committee + Sesame Workshop

handicap international **humanity & inclusion**

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

INTERNATIONAL RESCUE COMMITTEE

العب و تعلَّم

أهلاً سمسم

Back

Mainstreaming Communication Accessible Accountability to Affected Populations: An Example from Emergency Food Security Programming in Mozambique

Innovation

- Designing mainstream materials understandable for everyone

- Graphic materials easy to follow and understand

Disability Inclusion

Impact

- Increase understanding of messages

- Accessibility of inclusive information

- Access to products

- Low cost Big Impact

Replicability

- Practices are embedded in the offices

- Work with different clusters

UN World Food Programme & Trinity College Dublin

handicap international **Hi** humanity &inclusion

drg
Reference Group on Inclusion of Persons with Disabilities in Humanitarian Action

WFP World Food Programme

Trinity College Dublin
Coláiste na Tríonóide, Baile Átha Cliath
The University of Dublin

Back

We would like to thank all the jury members, technical review committee members, all the organisations that submitted their good practices, and the DRG co-chairs for supporting the process.

If you want any further information about the practices and the process, please contact the DRG Working Group 1 via email: drg.workinggroup1@gmail.com
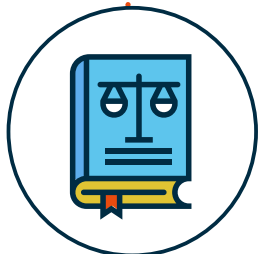
The Good and Promising Practices 2023

handicap international **Hi** humanity & inclusion

drg Disability Reference Group

CDP Center for Disaster Philanthropy

1 Background

16%
of the global population **are persons with disabilities**

Persons with disabilities are among the most marginalized in any crisis-affected community

Article 11 of the Convention on the Rights of Persons with Disabilities (UN CRPD) establishes obligations for State Parties to protect and ensure safety of persons with disabilities in situations of risk

In 2019, the Inter-Agency Standing Committee (IASC) launched the *IASC Guideline on Inclusion of Persons with Disabilities in Humanitarian Action*
https://interagencystandingcommittee.org/iasc-guidelines-on-inclusion-of-persons-with-disabilities-in-humanitarian-action-2019

2 Why did we make a Call for Good and Promising Practices?

The members of the Disability Reference Group (DRG) received multiple requests for more elaborated case studies that examine the implementation of the IASC Guidelines and observe how humanitarian actors adapted or changed their programming to become more disability-inclusive.

Very few practices of disability inclusion have been documented.

To promote inter-agency learning opportunities on disability-inclusive humanitarian action.

The dissemination of these practices shall help accelerate the use of the IASC Guidelines and address the long-standing marginalization of persons with disabilities in humanitarian action and crises.

3 How did the organizations share their experiences and best practices?

0 Following the launch of a call for practices...

1 Several Local NGOs, Organizations of persons with Disabilities (OPDs), private companies, United Nations and INGO organizations registered and submitted their good practice.

2 A Technical Review Committee conducted the initial review based on objectives and priorities.

3 The selected applicants prepared presentations for the Peer Review and Learning Lab Workshops.

4 19 Good or Promising Practices were selected

5 Two Peer Review and Learning Workshops to document the good and promising practices in different formats, led to the selection of the 3 most-relevant good practices

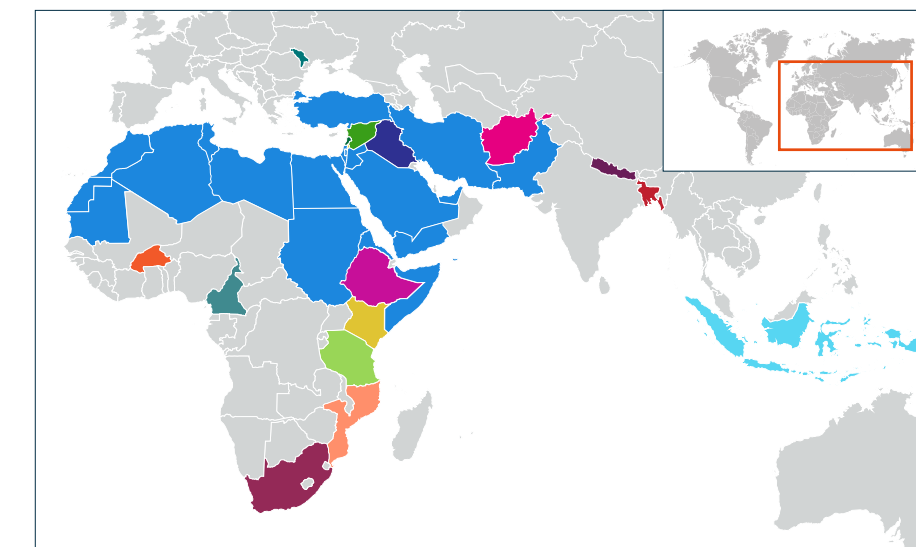**6** In-depth exploration of the 3 most relevant practices in accessible formats

7 Publication and dissemination

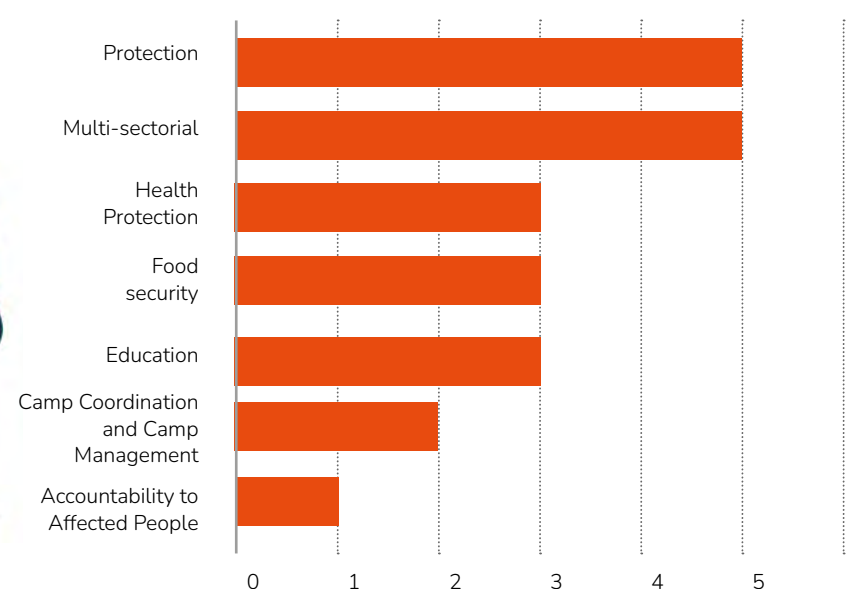## 4 19 Good or Promising Practices were selected

They were relevant to one or more of the following crisis contexts, programmatic sectors, modalities of intervention, or cross-cutting issues

Origin of the selected cases

- ● Afghanistan
- ● Bangladesh
- ● Nepal
- ● Lebanon
- ● Burkina Faso
- ● Cameroon
- ● Syria
- ● Moldova
- ● Ethiopia
- ● Indonesia
- ● South Sudan
- ● MENA
- ● Iraq
- ● Kenya
- ● Tanzania
- ● Mozambique
- ● West Bank

Protection
Multi-sectorial
Health Protection
Food security
Education
Camp Coordination and Camp Management
Accountability to Affected People

0 1 2 3 4 5 6

5 Which were the review criteria?

The alignment with the IASC Guidelines on the inclusion of persons with disabilities in humanitarian action, the five thematic areas as well as some key principles applied to humanitarian action such as:

- ☑ Non-discrimination
- ☑ Identification & strengthening enablers and capacities

The Must-do Actions promoted by the IASC Guidelines and highlighted in the good and promising practices are:

- ☑ Promoting meaningful participation of persons with disabilities
- ☑ Capacity Development & Empowerment
- ☑ Inclusive Data collection
- ☑ Do No Harm & Protection Mainstreaming
- ☑ Identification and Removal of barriers

The practices presented highlighted

Impact: With a reasonable investment of humanitarian resources demonstrated high positive and lasting impact.

Replicability & Scalability: Innovative solutions that inspire replication, scalability, and adaptation across sectors, contexts, and coordination that drive greater humanitarian impact.

Innovation & Learning: New and undocumented solutions, offering substantial learning potential for humanitarian actors within or across sectors, speeding up IASC Guidelines uptake.

Cross-disability and presentation of diversity of affected population: Visible reflection on cross disability, gender that is going beyond the generalist notion of persons with disabilities.

Back